HERITAGE PARK MANAGEMENT CORPORATION 2021 ANNUAL CERTIFICATEHOLDERS' MEETING 30 June 2021 at 9:30 a.m. through remote communication

Guidelines for Participating through Remote Communication and Voting in Absentia and through Proxy

- A. Attendance by Remote Communication and Voting in Absentia
 - 1. Certificateholders intending to participate by remote communication and/or voting in absentia should notify the Office of the Corporate Secretary through a Letter of Intent ("LOI") to be sent via e-mail to heritageparkACM2021@rmmi.com.ph on or before 9 June 2021, complete with the following requirements for validation purposes:
 - 1.1 Indicate the following required information:
 - 1.1.1 Complete Registered Name
 - 1.1.2 Complete Registered Residential/Mailing Address
 - 1.1.3 Active E-Mail Address
 - 1.1.4 Active Mobile No.
 - 1.1.5 Active Landline No.
 - 1.2 Attach e-copy/scanned copy of one (1) valid ID with photo and signature (scanned front and back)
 - 2. The Office of the Corporate Secretary shall forward the email containing the LOI and its attachments to Rosehills Memorial Management Philippines, Inc. ("RMMI"). The validation process will be completed by RMMI no later than three (3) business days from its receipt of the LOI. Heritage Park Management Corporation (the "Company") reserves the right to request for additional information and documents, as needed/necessary. Moreover, electronic signature for the required documents shall be allowed while notarization requirement shall not be considered for the meantime, as applicable, given the current situation.
 - 3. Once validated/verified, a certificateholder shall be provided a confirmation correspondence with secure links for virtual meeting registration and voting in absentia. For security purposes, the confirmation correspondence which includes access credentials, links and instructions for participation through remote communication and voting in absentia shall only be sent to the certificateholder's email address, and if necessary, notification shall be sent to the certificateholder's mobile number provided.
 - 3.1 A verified certificateholder shall have to access the corresponding link in order to be able to join the virtual meeting on the Annual Certificateholders' Meeting day.
 - 3.2 A verified certificateholder may cast his vote on each of the agenda items as contained in the link included in the confirmation correspondence. Deadline

to vote in absentia through its corresponding link is on 21 June 2021. Beyond this date, certificateholders may no longer avail of the option to vote in absentia. The Office of the Corporate Secretary shall then tabulate all votes, including those casts in absentia and by proxy, to be assisted by RMMI. The Corporate Secretary shall report the results of voting during the meeting.

B. Attendance by Proxy

- 1. In case a certificateholder cannot attend the virtual meeting and wishes to be represented, said certificateholder shall designate an authorized representative ("Proxy") by submitting a duly-accomplished proxy instrument which may be downloaded at www.heritagememorialpark.com.ph and submitted via email to heritageparkACM2021@rmmi.com.ph on or before 21 June 2021, complete with the following requirements for validation purposes:
 - 1.1 For the certificateholder, attach the following documents (e-copy):
 - 1.1.1 Valid ID (with photo)
 - 1.1.2 Secretary's certificate for authorized representative (for corporate)
 - 1.2 For the Proxy, attach the following document (e-copy):
 - 1.2.1 Valid ID (with photo)
 - 1.3 A certificateholder may designate the Chairman of the Meeting as Proxy. Likewise, if no name is indicated, the Chairman of the Meeting will act as the Proxy.
- 2. The Office of the Corporate Secretary shall forward the email containing the duly-accomplished proxy instrument and its attachments to RMMI. The validation process will be completed by RMMI no later than three (3) business days from its receipt of the duly accomplished proxy instrument. The Company reserves the right to request for additional information and documents, as needed/necessary. Moreover, electronic signature for the required documents shall be allowed while notarization requirement shall not be considered for the meantime, as applicable, given the current situation.
- 3. Once validated/verified, a certificateholder shall be provided a confirmation correspondence with secure links for virtual meeting registration. For security purposes, the confirmation correspondence which includes links and instructions for participation through remote communication shall only be sent to the certificateholder's email address, and if necessary, notification shall be sent to the certificateholder's mobile number provided. It is the duty of the certificateholder to securely provide the information on access credentials and instructions to the Proxy.

C. Participation and Determination of Quorum and Votes

1. Only those certificateholders who have notified the Company of their intention to participate in the Meeting by remote communication, together with the certificateholders who voted in absentia and by proxy, will be included in the

- determination of quorum at the meeting. By participating remotely and by proxy, a certificateholder shall be deemed present for purposes of quorum.
- 2. The Nomination Committee shall supervise the validation and tallying of votes in the election of the Board of Trustees.
- 3. Due to logistical limitations of the meeting conducted virtually, voting and open forum/discussion will not be possible during the virtual meeting. However, a certificateholder, once verified/ registered, will be given an opportunity to raise any relevant questions or express an appropriate comment limited to the agenda items by sending an email to heritageparkACM2021@rmmi.com.ph not later than 21 June 2021 to be properly noted and addressed accordingly. Any relevant questions or comments received by the Office of the Corporate Secretary via email within the prescribed period given by registered certificateholder shall be properly acknowledged, noted and addressed accordingly. Questions and comments not taken up during the meeting shall be addressed directly via email by the Company.
- 4. The Office of the Corporate Secretary shall take down minutes of the meeting accordingly and shall note all comments and other relevant matters discussed covering the agenda of the meeting. The meeting proceedings shall be recorded in audio and video format to be safekept by the Office of the Corporate Secretary and shall be made available in a secured manner to certificateholders upon request by sending an email to heritageparkACM2021@rmmi.com.ph.
- 5. The Office of the Corporate Secretary shall ensure confidentiality of all votes for tabulation, including those casts in absentia and by proxy, with assistance from RMMI. The Corporate Secretary shall report the results of voting during the meeting.

For Annual Certificateholders' Meeting-related matters, please go to www.heritagememorialpark.com.ph. For Annual Certificateholders' Meeting-related queries, please send an email to heritageparkACM2021@rmmi.com.ph.

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